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has participated in the following openSAP course:

BI 4 Platform Innovation and Implementation

Instructors: Henry Banks and James Rapp

This four-week online course was held from November 11 through December 17, 2013 and covered the following topics:

- Introduction, Architecture and Sizing
- Installation, Upgrade and Promotion
- Troubleshooting, Performance Testing and Authentication
- Performance Optimization

openSAP is SAP's platform for open online courses. It supports you in acquiring knowledge on key topics for success in the SAP ecosystem.

Walldorf, December 2013